
Position: Network Controller-Operator Level II

Location/Department: Columbus, OH / Services

Qualifications or Skill Required: Specialized experience includes, but is not limited to, specific experience in telecommunications network management, operations, installation or development.

Responsibilities: Serves as technical specialist responsible for the monitoring, operating and managing, troubleshooting and restoring to service any of the components comprising the DISN or DRSN networks. These include data/voice communications equipment, multiplexers (such as modems, circuit switching units, data switching units, secure telephone switches and PBX's), data terminal equipment, (such as front-end processors, routers, 3270/SNA devices) and transmission media (such as coaxial and twisted pair cables, satellite, microwave, and fiber optics both vendor-provided and government owned). Performs pro-active monitoring of network elements alarms and alerts to identify those components/elements that may lead to or already are causing network degradation or failure. Accomplishes this through use of network management system(s) and associated assets on a continuous (rotating shifts) basis. Performs fault isolation and diagnostic/assessment functions to include determination and execution of corrective action(s) on real-time basis. Interfaces with functional users as well as remote operations centers in both routine and reactive monitoring situations. Maintains logs and records associated with reported problems or situations. Executes all reporting functions and data input associated with network management. Monitors security posture of network(s); reports suspected violations to designated authority. Coordinates with configuration management and implementation entities to ensure optimum dissemination of information and network efficiency. Performs operator level maintenance on all components/assets associated with network management systems. Provides functional guidance, supervision, technical support, training and quality assurance/quality control to Level I personnel.

Working at TAG

Since 1984, Technology Advancement Group, Inc. has been an innovator in driving the IT industry to develop new products and is a leader in advanced hardware solutions for the rugged tactical IT arena. Our objective is to achieve the highest possible levels of service, delivery, and customer satisfaction consistent with our clients' requirements. As a privately held company and not a subsidiary or division of any other organization, TAG is able to proactively meet our clients' needs while simultaneously building our employees' careers.

Culture

Our positions offer a unique opportunity to join a growing, dynamic company that is partnering with government to help ensure national security. We encourage innovation, creative thinking, and team player attitude. Come work in a professional environment that promotes corporate and personal growth yet fosters balance. Through your skills, creativity, and commitment to excellence, you can contribute to our country's national defense and have a great time doing it!

Benefits

- Competitive pay
- Group health and dental coverage with prescription drug benefit
- Employee life and Accidental Death & Dismemberment (AD&D) coverage

- Annual vacation
- Sick leave
- Paid holidays
- 401(k) savings plan
- Direct deposit
- Credit union membership

TAG maintains a strong commitment to safety and requires that all new employees pass a drug test upon employment. Random drug screens may be a condition of continued employment.

Equal Opportunity Employer

TAG is an equal opportunity employer and, as such, affirms in policy and practice to recruit, hire, train, and promote in all job classifications without regard to race, color, religion, sex, age national origin, citizenship status, marital status, sexual orientation, or gender identity. Furthermore, TAG will not discriminate against persons who are veterans of the Vietnam era. Similarly, considering the need for reasonable accommodation to their limitation, TAG will not discriminate against persons because of their handicap, including disabled veterans. EOE M/F/D/V

www.tag.com